

# ALUMINUM MODELS SA6000 / SA6500 / SA7000 / SA7500 / ESTEEM SERIES

## **ALUMINUM WARRANTY INFORMATION**

# **Limited Manufacturer Warranty**

FOR A PERIOD OF ONE YEAR FROM THE DATE OF DELIVERY, the SA6000 / SA6500 / SA7000 / SA7500 / ESTEEM SERIES overhead doors, hardware, and parts, supplied in conjunction therewith, will be free from any defects in material or workmanship.

# **Tempered Sealed Insulated Glass Limited Warranty**

Steel-Craft warrants against fogging or condensation forming inside of the sealed insulated glass unit FOR A PERIOD OF TWO YEARS FROM THE DATE OF DELIVERY.

## **Triple Wall Lexan THERMOCLEAR**

Steel-Craft does not offer any warranty against condensation forming in Triple Wall Lexan THERMOCLEAR. This product is a fluted corrugated material, therefore potentially allowing moisture to enter at each end of the Lexan sections over time and under conditions with higher humidity.

#### **Paint System Limited Warranty**

Steel-Craft warrants the sections of the SA6000 / SA6500 / SA7500 / ESTEEM SERIES models against paint cracking, checking, chipping or peeling (losing adhesion) FOR A PERIOD OF TWO YEARS FROM THE DATE OF DELIVERY. Steel-Craft warrants the sections of the SA6000 / SA6500 / SA7000 / SA7500 / ESTEEM SERIES models against paint fading or discoloration FOR A PERIOD OF TWO YEAR FROM THE DATE OF DELIVERY.

**Please Note:** Any customers adding any paint finishes or coatings on top of our factory finishes will not be covered under Steel-Craft Door Products Ltd.'s Paint System Limited Warranty.

Failing which, Steel-Craft shall repair or replace, at its option, the door panel, hardware or parts, as applicable. In order for this warranty to apply, the customer must make a claim, in writing, to the dealer from whom the product was purchased, within the time frame set forth above, whereupon Steel-Craft shall be entitled to either send a service representative to the customer's site, or alternatively, require the customer to return the product to Steel-Craft, at the customer's expense.

The above warranties are the only warranties provided in respect of the SA6000 / SA6500 / SA7000 / SA7500 / ESTEEM SERIES aluminum overhead doors and associated parts, and any other warranties, express or implied, including any warranties of merchantability or fitness for a specific purpose, are hereby expressly excluded. Steel-Craft, shall not be liable for any consequential damages or direct costs associated with the repair or replacement of any product for which the warranty applies, and in particular, but not so as to limit the generality of the foregoing, shall not be liable for any shipping, handling, installation, removal, reinstallation, finishing or painting required as a consequence of the repair or replacement of the product. Further, the warranties shall not apply if the overhead door or any associated parts are misused, improperly maintained, improperly installed or abused, which shall be deemed to have occurred if any holes are drilled in any places other than in accordance to the manufacturer's installation instructions.

# Making a Warranty Claim

To make a claim under this warranty, fully review the warranty documentation found in this document and on our website. If your claim falls within the warranty guidelines as defined within the documentation, you can start a new warranty claim by submitting the **Warranty Claim Request Form** through our website *steel-craft.ca*.